

Downloading and installing Zoom

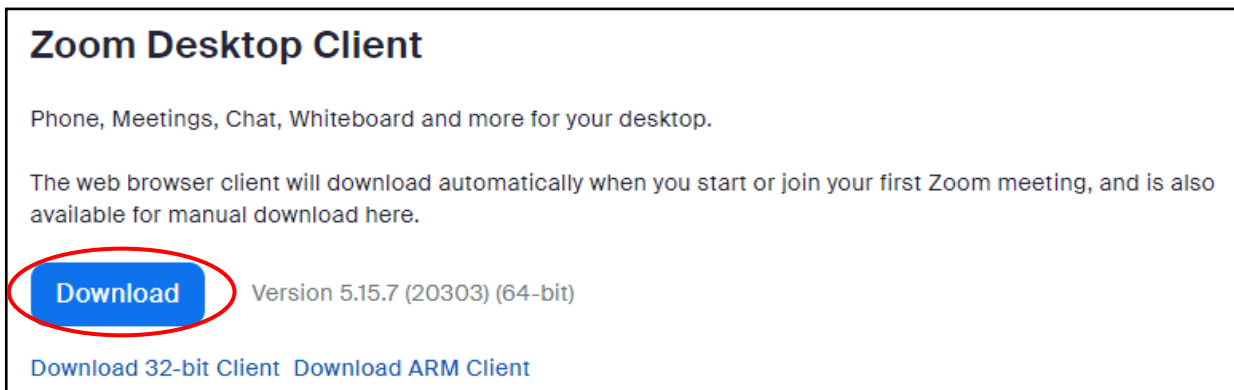
Note:

- Staff utilising a *Staff Managed computer* need not take any action as the Zoom client is installed automatically via *Software Center*.

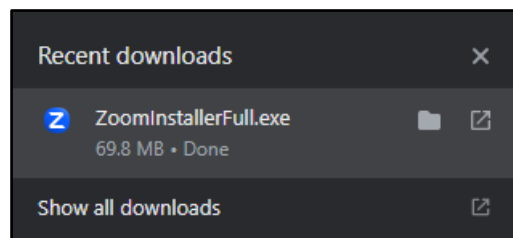
1. Access the [UM Zoom portal](#).
2. Click the **Download Client** link, located in the top bar.



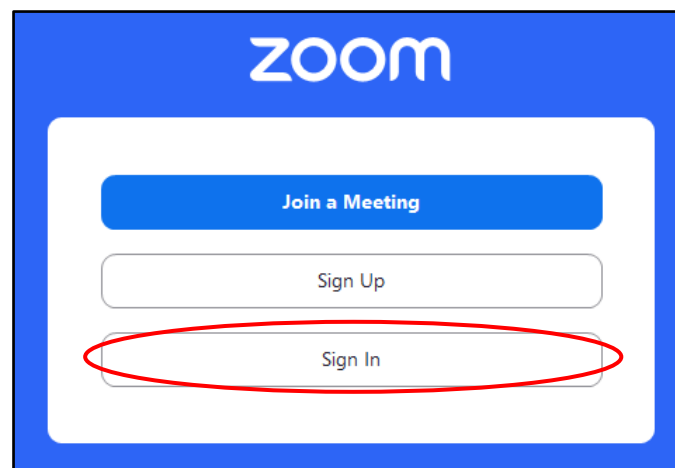
3. Click the **Download** button under **Zoom Desktop Client**. The application installer file is immediately downloaded on your computer.



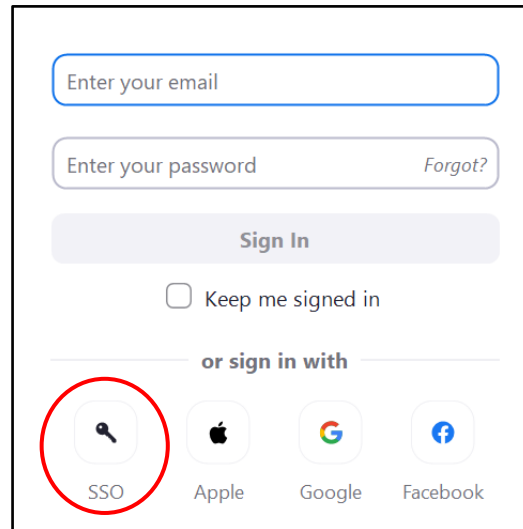
4. Click the downloaded **Zoom Installer** executable file to launch it.



5. The application will be installed on your computer. Once done, Zoom will open. Click the **Sign In** button.

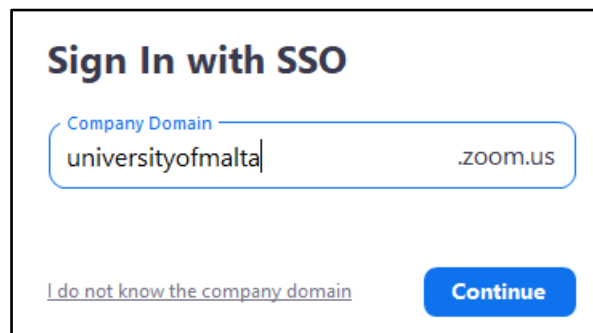


- Click the **SSO** option available under the *or sign in with* section.



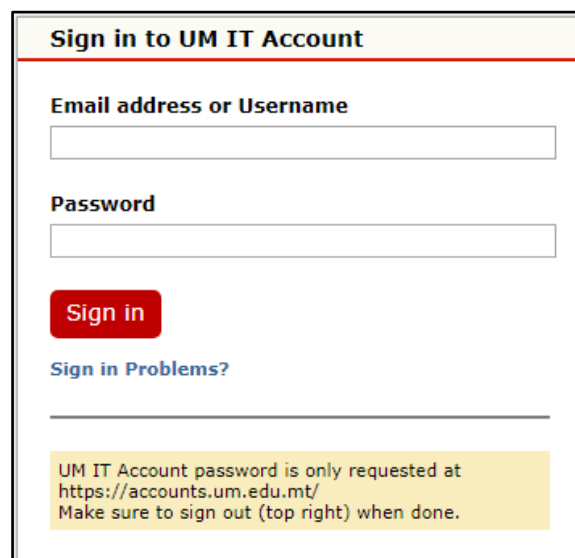
The screenshot shows the Zoom sign-in interface. It features two input fields: "Enter your email" and "Enter your password" (with a "Forgot?" link). Below these is a "Sign In" button and a checkbox for "Keep me signed in". A horizontal line separates this from the "or sign in with" section, which contains four icons: SSO (a key icon, circled in red), Apple, Google, and Facebook. Each icon has its respective name written below it.

- In the **Company Domain** field, enter **universityofmalta**.



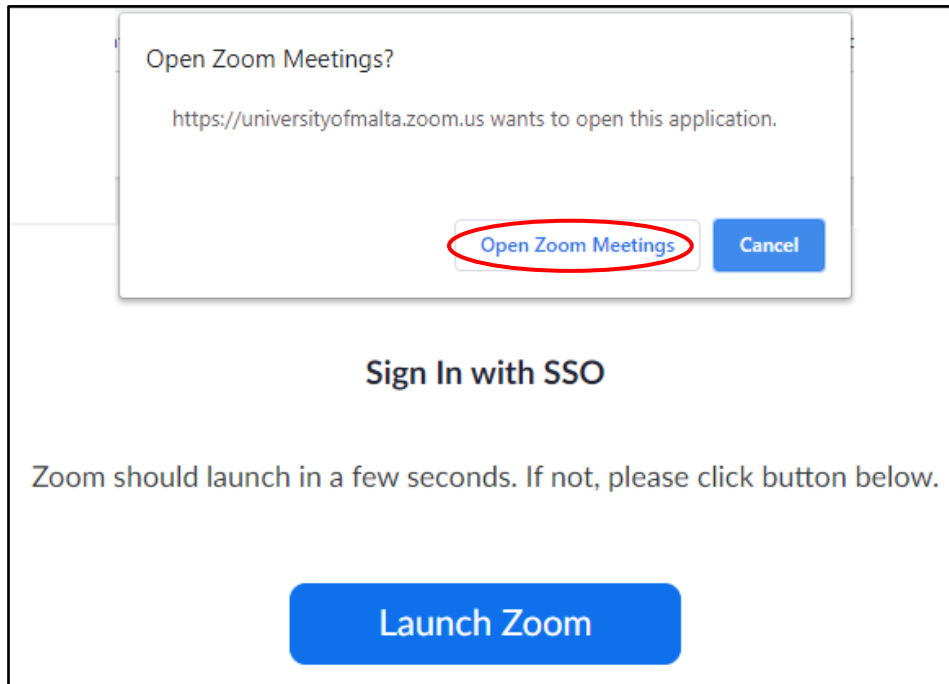
The screenshot displays the "Sign In with SSO" screen. A text input field labeled "Company Domain" contains the text "universityofmalta" followed by ".zoom.us" in a smaller font. Below the field is a link that says "I do not know the company domain" and a blue "Continue" button.

- Click the **Continue** button.
- Sign in with your **UM IT Account**, if required.



The screenshot shows the "Sign in to UM IT Account" page. It has a title bar at the top. Below it are two input fields: "Email address or Username" and "Password". A red "Sign in" button is positioned below the password field. Underneath the button is a link for "Sign in Problems?". At the bottom, a yellow box contains the text: "UM IT Account password is only requested at https://accounts.um.edu.mt/ Make sure to sign out (top right) when done."

10. When prompted, click the **Open Zoom Meetings** button.



You are now signed in to your Zoom account.

11. Click on the **profile** icon (top right corner of the Zoom client) to confirm that your UM email address is displayed.

